

*380th Fuels Distribution
Operator breaks Air Force
refueling record*



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On the cover

A1C Jose Malonda, 380th Expeditionary Logistics Readiness Squadron Fuels Distribution Operator, recently set the Air Force record for most fuel pumped in one month with a total of 4,375,960 gallons issued during the month of June. See page 3 for more information on Airman Malonda. Photo by SrA Ross M. Tweten.

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photo by A1C Kelly LeGuillon

AF Deputy Chief of Staff for Strategic Plans and Programs visits the 380th

Lt Gen Raymond Johns Jr, Air Force Deputy Chief of Staff for Strategic Plans and Programs, visited the 380th Air Expeditionary Wing Saturday and spent time with Airmen as he toured the base.

Action Line

► If you have a question or comment you would like to direct to the wing commander, send an e-mail with subject line "Commander's Forum" to: 380aew.pa@adab.afcent.af.mil. The commander will provide a response by e-mail for most issues; however, Public Affairs may consolidate duplicate questions and print the responses in a future issue of the Sand Script. People are encouraged to work issues through their chain of command prior to using the forum.

The Airman's Creed

*I am an American Airman.
I am a Warrior.
I have answered my Nation's call.*

*I am an American Airman.
My mission is to Fly, Fight, and Win.
I am faithful to a Proud Heritage,
A Tradition of Honor,
And a Legacy of Valor.*

*I am an American Airman.
Guardian of Freedom and Justice,
My Nation's Sword and Shield,
Its Sentry and Avenger.
I defend my Country with my Life.*

*I am an American Airman.
Wingman, Leader, Warrior.
I will never leave an Airman behind,
I will never falter,
And I will not fail.*

Perspective

Customer service: *Responsibility and duty*

by Maj Robert Braxton
380th Expeditionary Logistics Readiness Squadron

Recently, I had the privilege of visiting a customer service agency on base.

I was warmly greeted by a young Airman who then effectively and enthusiastically helped me with my concerns.

The Airman's pride in duty was obvious, giving me an extra dose of assurance that my issue had been solved.

What an awesome impact on my day this one Airman had, simply through courteous and professional interaction. I believe we would all be well advised to take that message to heart: the seemingly little things – treating a customer with respect, a contagiously positive attitude, perhaps even a pleasant greeting – really matter.

When you really boil it down, we're all here for the purpose of serving a customer, and, although varied, each group of customers deserves our best efforts.

At the most basic level, many organizations have direct interaction with traditional customers. Within my own unit, for example, I counted no less than seven diverse functions that exist solely to interact with and meet the needs of Airmen immediately located on this base. Expanding that idea from the one squadron out to the wing as a whole, I fully believe that unless we're all helping enable the wing to fly its tasking order, we've failed our customer. And, quite frankly, if we don't meet our customers' needs, then we have little reason to even be here.

My bottom line in writing this article is to convey my belief that all of our customers, be they our fellow Airmen here or more broadly, the American people, deserve the very best we have to give. It's not only our responsibility, it's our duty.

"When you really boil it down, we're all here for the purpose of serving a customer, and, although varied, each group of customers deserves our best efforts."

**- Maj Robert Braxton,
380 ELRS**

380th Fuels Distribution Operator breaks Air Force refueling record

by SrA Ross M. Tweten
380th Air Expeditionary Wing Public Affairs

"I just pumped gas."

No, this isn't what the pimply-faced gas station attendant says after filling your car with unleaded. This is what A1C Jose Malonda, a Fuels Distribution Operator with the 380th Expeditionary Logistics Readiness Squadron, said after setting the Air Force record of most fuel pumped in one month with a total of 4,375,960 gallons of JP-8 jet fuel issued to the aircraft of the 380th Air Expeditionary Wing during the month of June.

"The last month was chaotic," said Airman Malonda. "It was a lot of work, it was fast paced, it was very busy with very little down time, and a lot of pumping."

According to SSgt Stephan Shinholt, 380 ELRS Fuels Distribution Supervisor, this fuels record is extremely significant and highly respected in the fuels career field.

"Everyone who does our job has a respect for guys who can break records like this because we know all the work that goes into it," he said.

At most home stations, issuing one million gallons in one month, according to Sergeant Shinholt, is a pipe dream. "At my home station, 500,000 gallons a month is a good month for us," he said. "For Airman Malonda to pump over four

million gallons in one month, when you stop and think about it that's eight months worth of work put into one month."

The record setting month started off as nothing more than a personal goal. Going into the month, Airman Malonda said he wanted to prove to himself he could do it. He did run into obstacles and difficulties along the way, but he said the support he received from his coworkers was vital.

"At first, I thought it was going to be really hard, but everyone in the shop helped me out," said Airman Malonda. "They relieved me on the flightline to get food, brought me water, and gave me support. This achievement was really a team effort and I couldn't have done it without everyone in my shop."

The 380 AEW's mission is to perform reconnaissance and aerial refueling in support of Operations Enduring and Iraqi Freedom. According to Sergeant Shinholt, the Global War on Terror can't be won without the dedication of Airmen like Jose Malonda.

"It doesn't happen very often, when guys step up and work beyond what their rank requires of them," said Sergeant Shinholt. "He didn't have to put the type of time and dedication that he did into it, but because he did, he set the bar – the bar has been raised. Guys like him, with his motivation and work ethic, are vital to our operations here."



photos by SrA Ross M. Tweten

SrA Jose Malonda, 380th Expeditionary Logistics Readiness Squadron Fuels Distribution Operator. Airman Malonda recently set the Air Force record for most fuel pumped in one month with a total of 4,375,960 gallons issued during the month of June.

Airman Malonda is on his first deployment here at the 380 AEW. The Raleigh, N.C. native's job is to fuel fight, and for an entire month, nobody fueled it more.



Airman Malonda refuels a KC-10 Extender recently.

The two birthdays of the 380 AEW

by Lane Bourgeois
380th Air Expeditionary Wing Historian

Organizations are somewhat like people. They are conceived (established), born (the initial activation), live (become operational), sleep (inactivate), and may even die (disband). Unlike a person however, the organization of the 380th Air Expeditionary Wing may legitimately claim *two* birthdays. On July 11, 1955, the wing was born with its initial activation. At that time it was designated as the 380th Bombardment Wing (Medium). However, the wing may also claim that it was born on Nov. 3, 1942, with the activation of the 380th Bombardment Group.

Two historical anniversaries coincidentally coincide with the establishment and activation of the 380th Bombardment Group. The War Department established

the 380th Bombardment Group on Oct. 28, 1942. October 28 is the date the Statue of Liberty was dedicated in New York City in 1886. The group activated on Nov. 3, 1942. November 3 is the date that the Japanese fleet received from Tokyo a top secret order to attack Pearl Harbor in 1941. While the anniversaries of the Statue of Liberty dedication and the Japanese order to strike Pearl Harbor have no bearing on the establishment and birth of the wing, these events seem to echo the wing's very origin and purpose. Throughout its rich history, the wing has preserved liberty and defeated aggression.

The 380th Bombardment Group did this convincingly in WWII, earning two distinguished group citations and nine campaign streamers. It defeated aggression by flying armed reconnaissance patrols, conducting a series of long-range bombing raids on oil refineries and dock facilities,

and attacking enemy airfields and ground forces throughout the war. After the end of hostilities, it preserved liberty by flying reconnaissance patrols, ferrying released prisoners to Manila, and returning B-24s and their crews to the United States in an effort called the "Sunset Project." The group inactivated in 1946, activating only briefly from 1-16 May of 1951, before inactivating again.

On 11 July 1955, the 380th Bombardment Wing (Medium) was activated at Plattsburgh AFB, New York. At this time in history, the 380th Bombardment Wing was separate from the 380th Bombardment Group of WWII. The lineage and history of the two organizations were separate.

The wing has a distinguished history. Flying the B-47, the wing deployed to Brize Norton, UK, for three months in 1957, winning the "Three Capitals" air race. In 1963, in addition to its tanker and bomber mission, the wing added missiles to its arsenal. It maintained 12 Atlas missiles on constant alert. During the Cuban Missile

Crisis the wing deployed eight B-47s to a dispersal base. The wing was redesignated as the 380th Strategic Aerospace Wing in 1964. From 1974-1985, the wing won Strategic Air Command's bombing and navigation competition (the Fairchild Trophy) five times—more times than any other unit.

On 31 January 1984, an event occurred which gives the 380th a certain historical uniqueness. The lineage and honors of the WWII, 380th Bombardment Group, was consolidated with the lineage and honors of the 380th Wing. Consolidations are not automatic; they must be done by special order. Though the WWII group and the wing started as two separate organizations, they were merged into one in 1984. For this reason, the wing, in a very real sense, has *two* birthdays: both 3 November 1942 and 11 July 1955. An interesting thread that is only a small part of the rich tapestry that makes up the history of the 380th Air Expeditionary Wing.



photo by A1C Kelly LeGuillon

380 EFSS welcomes new commander

Maj Mark Horner, new 380th Expeditionary Force Support Squadron Commander, receives his squadron's guidon from Col Darren Daniels, 380th Expeditionary Mission Support Group Commander, during the 380 EFSS change of command ceremony Saturday.



photo by A1C Kelly LeGuillon

380 ECS welcomes new commander

Maj Todd Stratton, new 380th Expeditionary Communications Squadron Commander, receives his squadron's guidon from Col Darren Daniels, 380th Expeditionary Mission Support Group Commander, during the 380 ECS change of command ceremony Monday.

Followership - give it the respect it deserves

by CMSgt Kevin Slater

380th Air Expeditionary Wing Command Chief Master Sergeant

Without followers a leader accomplishes nothing.

I hope your response to my opening line is, "duh, no kidding."

If we likely agree the opening line is a no-brainer, why then does the word "follower" tend to conjure up negative vibes? Why then, if I were to describe someone as a great follower, would they likely take it as a dig rather than as a compliment?

I can find "leadership" in the dictionary and see its many definitions all point to a position of strength, while I can't find "followership" in the dictionary at all. It's like Rodney Dangerfield — it gets no respect.

I believe effective followers are at least as valuable as the most effective leaders. They ask thought-provoking questions, provide constructive criticism, and get clarification before they act. By doing so the best follower compels the leader to strengthen his problem-solving and

communication skills. The best followers also bring solutions, or at least proposed courses of action, whenever they bring challenges to the leader. Finally, agree or disagree, once the leader digests the follower's feedback and makes a decision or announces a plan, successful followers take ownership of the decision or plan (as if it were their own). This is called loyalty and it must live inside every follower. We must all possess it, reward those in whom it is present, and admonish those in whom it is absent.

Many of you may believe fulfilling my responsibilities as Wing Command Chief takes well-honed leadership skills. Would you be surprised if I told you it takes even better-honed followership skills?

I gauge my strength as a follower on the answers I can provide to these eight questions. Feel free to use these questions to gauge your followership skills too. Are you satisfied with your answers?

1. Do I know and understand what my leader expects of me?
2. Have I earned my leader's trust?

3. Do I present solutions when I present challenges?
4. Do I provide relevant and timely information to my leader before decisions are made?
5. When I must challenge my leader's plans or strategies, do I do it privately in the form of honest concern and NOT as a personal attack?
6. Do I support my leader through coaching/counseling by encouraging him (especially during times of difficult decisions or significant organizational change)?
7. When I know the right answer is "no", am I able to say "no" even though everyone else may be saying "yes"?
8. Do I embrace my role as my organization's conscience?

I'm proud to be a senior enlisted leader in the 380th Air Expeditionary Wing, but most importantly I'm proud to be a follower of the many great leaders in our wing! I am proud of my role as a follower. It does not make me weak. It makes me and my organization strong!

380th ATOC ensures Army mission success

by SrA Ross M. Tweten
380th Air Expeditionary Wing Public Affairs

In the Global War On Terror, mission success often hinges on a unit adapting to their environment and overcoming to get the job done.

Within the realm of logistics, adapting and overcoming is the standard.

Since December of 2007, the 380th Expeditionary Logistics Readiness Squadron's Air Terminal Operations Center and its crew of 12 Airmen have not only helped the 380th Air Expeditionary Wing meet its Air Tasking Order, but they've helped the Army with fighting their frag as well.

Floating at more than 1,000 feet above the ground, tethered helium aerostat balloons provide Army Soldiers on the ground weaponized surveillance and support in Iraq and Afghanistan. According to officials, these 17-meter-long "Tactical Aerostats" can remain in the air for more than a week all the while keeping a constant vigil

on the battlespace below and keeping Soldiers alive.

So what does an Air Force ATOC have to do with Army blimps? They act as a critical link in the aerostat's kill chain. The 380th's ATOC load and off-load the C-17s that carry the aerostat balloon's most critical element – the helium. It sounds easy, and though helium is supposed to be light, transporting it comes with some heavy burdens.

"The undertaking for the 380th to support this was immense," said Army SFC Robert Tate, Defense Energy Support Center aerostat Liaison. "The mission evolved. The original requirement a few years ago was limited to Iraq. Then, as of this last fall, the mission kind of exploded."

As the DESC Liaison, Sergeant Tate coordinates the transportation of the helium trailers between the 380th AEW and the warfighters. According to Sergeant Tate, trailers filled with helium are stored at Forward Operating Bases. Once the trailers are empty of helium from filling the aerostat balloons, they are sent back through

the 380th AEW, where the ATOC again off-loads the trailers, and sends them back to the contractor who refills the trailers with helium. Once the trailers are again filled with helium, they come back to the 380th AEW, where the ATOC again loads them onto a C-17, which brings the trailers back to the warfighter. 100 percent of these helium trailers used in theater come through the 380th's ATOC.

Since December of 2007, this process hasn't skipped a beat. According to Sergeant Tate, the 380th AEW has enhanced the process immensely, and cut the turnaround time in half. To date, the 380th's ATOC has loaded in excess of 110 trailers onto more than 60 C-17s that fly this precious cargo into Iraq and Afghanistan. As such, the 380th's ATOC receives an additional 10-12 C-17s per month.

According to SMSgt Curtis Palmer, 380 ELRS ATOC Superintendent, the aerostat mission brings a significantly increased work load to his less than sizable unit, but he stresses that it's not about the size of the unit to accomplish the mission, it's the

unit's cohesiveness that allows it to accomplish the mission.

"When we're out there loading the helium trailers, we're working as one unit, and it's flawless," he said. "The loading and offloading takes a lot of man hours and there's a lot of early mornings and late nights for the ATOC personnel. We do run into problems, but the guys are able to adapt and overcome and still fulfill the mission requirements."

The 380 ELRS ATOC's ability to adapt and overcome not only allows them to accomplish their mission, but it allows the Army to accomplish it's aerostat mission of keeping Soldiers alive.

"A general officer one time told me they're like silent warriors," said Sergeant Tate. "They do things in the quiet and in the middle of darkness, and nobody ever notices what they do, but they're glad they're doing it. They get the mission done, and they're always on time. Without them, a lot of things would have fallen to the wayside."

ELRS internal restructuring

The 380th Expeditionary Logistics Readiness Squadron is restructuring and will join the rest of the Air Force by standardizing and aligning supply chain functions effective this month.

AF/A4R sponsored several Rapid Improvement Events and conducted studies over an 18-month period with membership from across the Air Force. Results of RIEs and force development studies confirmed that LRS reorganization will reduce cargo movement time and current process hand-offs, eliminate over-specializing, train personnel to perform a wider array of functional tasks, and align flights for future modernization efforts related to

implementation of the Expeditionary Combat Support System (ECSS).

The new ELRS structure will combine Vehicle Operations and the Traffic Management Office into a new Distribution section. The Distribution section, the Air Terminal Operations Center, and the Plans and Integration section (formerly Readiness) will all align under the new Deployment and Distribution flight. Vehicle Management, Fuels Management, and Material Management will remain separate flights.

For more information, contact CMSgt Kevin Shavnore at 434-2269.

[Information courtesy of the 380 ELRS.]

Articles 15

Non-judicial punishment or Article 15 (Art 15) of the Uniformed Code of Military Justice is an unfavorable administrative action a commander initiates against an Airman for minor misconduct. Goals of an Art 15 are to rehabilitate Airmen and speedy resolution of the misconduct for both the unit and member. Currently, the 380 AEW has the 2nd lowest Article 15 rate per one-thousand Airmen in the United States Air Force Central (AFCENT) area of responsibility (AOR). The Articles 15 listed below are real cases in the AFCENT AOR.

A Staff Sergeant assigned to the 379th Air Expeditionary Wing received an Article 15 for consuming alcohol while on an off-base morale trip and for operating a truck while intoxicated. The SSgt was reduced to the rank of Senior Airman, received a forfeiture of \$300.00 pay per month for two months, and a reprimand.

A Staff Sergeant assigned to 386th Air Expeditionary Wing received an Article 15 for huffing Dust-Off. The SSgt received a suspended reduction to the rank of Senior Airman. This means that if the SSgt is involved in any misconduct over the next six months, the commander may decide to reduce the SSgt to SrA by vacating the suspended reduction. The SSgt also received a written reprimand as part of the Article 15 punishment.

Around the wing ...



photos by A1C Kelly LeGuillon

Congratulations to SrA Jonathan Daniel, who received the Enduring 5/6 Foundation Sharp Airman Award for June.



Congratulations to Airmen 1st Class Lidia Berezhnaya and James Wilson, both from the 380th Expeditionary Security Forces Squadron, for winning the 380th Expeditionary Force Support Squadron's Patriotic Postcard Contest.



Airmen participate in the pie-eating contest during the 4th of July festivities. Congratulations to SSgt Eduardo Cornier, 380th Expeditionary Force Support Squadron, who won the event.



Airmen register to vote with unit voting reps during the 4th of July festivities.



Airmen whip up some cotton candy in support and celebration of the 4th of July.



Congratulations to A1C Logan Flynn, 380th Expeditionary Communications Squadron, for achieving the rank of Senior Airman Below-The-Zone.

Warrior of the Week

SSgt Jerry Price



photo by A1C Kelly LeGuillon

380th Expeditionary Logistics Readiness Squadron

Duty title: NCOIC Customer Service

Hobbies: Cars, Motorcycles, and dirt-track racing

Most fulfilling part of my job: Keeping the vehicle fleet on the road so the wing can accomplish the mission.

Supervisor's Comments: Sergeant Price has been deployed to the 380th Air Expeditionary Wing since January. He performs daily scheduled and unscheduled maintenance on the vehicle fleet, as well as providing extraordinary customer service. He's self motivated and a valuable asset to the Vehicle Management Team. He has been instrumental in keeping nearly all aspects of the wing's mission on the road, and performed critical fire suppression and armor inspections on Humvees to ensure Security Forces member's safety. He returned G-vans to service after off-base Air Conditioning installation in two hours, crushing the 12-hour 380th standard, and repaired pumping system on one of only two LAV trucks with minimal down time and zero mission degradation. He also troubleshot and repaired the passive anti-theft system on a Security Forces vehicle in record time and provided the POL mechanic with needed technical orders critical to the maintenance of POL equipment and pumping systems. He consistently assists other shops during maintenance surges. Sergeant Price is a professional who can work on or repair anything.

Community Standards

Tip of the Week

► *For safety and security of all assigned personnel, weapons (e.g. knives, guns, etc.) not required to conduct official duties are prohibited on base.*

Exceptions: Individuals may carry a pocketknife (e.g. Swiss Army, Leatherman, etc.).



To view the latest news, photos, and videos from around the wing, check out the 380th Air Expeditionary Wing's new public Web site:

www.380AEW.afnews.af.mil

Share the site with your family and friends.





Winner

“Jeez, I hope these guys washed their hands!”

- Roburt Coates
380th Expeditionary Aircraft
Maintenance Squadron

Other submissions:

“And now, for your starting lineup from the 380 AEW ...”
SSgt Brent Trame, 380th Expeditionary Communications Squadron

“Due to recent sports injuries, the tackle football games have become increasingly light.”

TSgt Lance Burgess, 380th Expeditionary Medical Group

“Come on down! You’re the next contestant on ‘The Price Is Right!’”

TSgt Jeffrey Jones, 380th Expeditionary Security Forces Squadron

Caption Contest

Send your caption to
380aew.pa@adab.afcent.af.mil
by 1700 Thursday.

Captions should be in good taste and no more than 25 words. The winning caption is published in next week’s Sand Script.

